



Risk Management/Ethics

This session presents an organizational risk management look inside any organization to show what can be done today to avoid/minimize incidents from going wrong.

Topics of discussion...

- *The Five Concurrent Themes for Success:*
 - Risk Management v. Post Incident Legal Issues
 - Understanding the value of Systems in Law Enforcement.
 - The value of true Customer Service
 - Accountability
 - Integrity
- *Why Things go Right – Why things go wrong*
- *Your Role in These Five Pillars?*

This course is part of the Southwest Michigan Law Enforcement Consortium's Training Program.

For upcoming training, please visit www.kvcc.edu, keyword "Law Enforcement In Service", or visit the MCOLES website at www.mcoles.org

Course Schedule & Fees

Date: May 27, 2009

Time: 9:00 a.m. - 5:00 p.m.

Fee: \$100 (for non-consortium members)

Instructor: Gordon Graham
Graham Research Consultants

Location: Dale Lake Auditorium
KVCC's Texas Township Campus
6767 West O Avenue
Kalamazoo, MI 49003

Registration: Please call 269.488.4459 to register for this course.

**** Bring your MCOLES # to class ****

Refund Policy

To withdraw from a non-credit activity and receive full refund, participants must notify KVCC Texas Township Campus at (269) 488-4281 at least one business day prior to the start of the scheduled activity.

Cancellation Policy

KVCC reserves the right to cancel any non-credit activity due to low enrollment. Participants will be notified and full refunds will be issued. If a presenter is not available, KVCC reserves the right to schedule another presenter of equal expertise.

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