## Kalamazoo Valley Community College

# **Planning Worksheet**

December, 2014



### FY 2013-14

### 2013-14 Institutional **Programs/ Plans**

Our Core Values	We are passionate about:
Caring and Respect Integrity Excellence and Quality Humor and Well-Being Teamwork and Stewardship	Helping Students Succeed Sustainability Employee well-being Our communities Excellence-innovation-change

#### Board Goals (2013-2014)

Retention Learning Outcomes Assessment Diversity/Inclusion Development and Integration of Healthy Living Campus KVCC Response to the Kalamazoo Promise Program and Service Review Success Rate of Developmental Courses

#### Our Commitment:

What we do: Deliver innovative, relevant and timely educational programs and services. Enhance opportunities for our students and communities.	What we Promise: Responsive services. Successful transfer programs. Industry directed and metric- based Programs.
What is KVCC's Focus? Value, quality and educational experience.	Whom do we serve? Students, visitors, and external and internal clients and customers.

	Ď				Ę	FY 2013-2014			
	Proposed Board Goals (2012- 2013) and Expectations	Metrics	FY 2011-2012 Baseline	FY 2012-2013 Results	% Changed from FY 2011-12 to 2012-13 (1)	Performance Expectations for FY 2013- 2014	Results for FY 2013-14	% Change From FY 2011-12 to 2013-14 (1)	Three-Year Trend (1)
Execution	Strategic Initiative 1 Increase participation in postsecondary education and ultimately increase Associate Degree and Certificate production.	Goal 1: Provide enriched educational opportunities to students to support accessibility and success. 1. Alternative Delivery Strategy (passing rate) a. Online b. Blended c. Non-Alternative 2. Retention a. Total Entry Cohort (3 year graduation) b. Degree Seeking Entry Cohort (150% program time*) Certificate Associate c. Course Retention (Fall Percent of Withdrawals) 3. Student Progress (CCA) a. Full-time (24 sch/yr) b. Part-time (12 sch/yr)	64.6% 81.1% 77.8% (Fall 2009) 7.6%(280) (Fall 2010) 2.0% (4) (Fall 2009) 8.0%(246) 10.7% (2009/10) 25.4% 23.3%	68.0% 78.8% 79.0% (Fall 2010) 8.0%(264) (Fall 2011) 2.5%(4) (Fall 2010) 8.5%(232) 9.6% (2010/11) 25.5% 23.9%	+3.4% -2.3% +1.2% +0.4% +0.5% +0.5% -1.1% +0.1% +0.6%		67.3% 74.1% 78.7% (Fall 2011) 7.6% (Fall 2012) 9.1%(16) (Fall 2011) 8.3%(227) 10.0% (2011/12) 26.3% 24.0%	+2.7% -7.0% +0.9% -0.0% +7.1% +0.3% -0.7% +0.9% +0.7%	

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(1) Performance: Green = improving, Purple = neutral, & Red = worsening



\*Based on all degree-seeking (FT/PT).

#### Kalamazoo Valley Community College

### FY 2013-14

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#### Whom do we serve? Students, visitors, and external and internal clients and customers.

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	Goal 2: Assess, develop and implement a plan to ensure a streamlined and seamless entry and enrollment process. 1. Student prospects that are converted to student applicants a. Percentage of identified student prospects that are converted to new KVCC applicants	NA	NA	NA	NA	Avail 9/2014 (Pending Ellucian Recruiter Upgrade)	NA	NA	
	2. Student applicants that are converted to enrolled students a. Percentage of new KVCC applicants that are converted to enrolled KVCC students	32.9% (5,196 of 15,797)	32.5% (1,465 of 4,642)	-0.4%	NA	Avail 9/2014 (Pending Ellucian Recruiter Upgrade)	NA	NA	

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	Proposed Board Goals (2012- 2013) and Expectations	Metrics	FY 2011-2012 Baseline	FY 2012-2013 Results	% Changed from FY 2011-12 to 2012-13 (1)	Performance Expectations for FY 2013-2014	Results for FY 2013-14	% Change From FY 2011-12 to 2013-14 (1)	Three-Year Trend (1)
	Strategic Initiative 2 Improve the quality of education	<ul> <li>Goal 1: Improve the quality of education</li> <li>1.Program Reviews <ul> <li>a. Conduct reviews</li> <li>annually (20%)</li> </ul> </li> <li>2. Learning Outcomes <ul> <li>Assessment – Healthcare</li> <li>and Vocational <ul> <li>a. Externally developed</li> <li>measures (% achieving</li> </ul> </li> </ul></li></ul>	PSI, BUS,	MATH, PSY, SOC, DHY, MAT, RCP, NUT, CNST, WELD (2011/12)	NA	GEO, PHY, AUTO, CIS, DRFT, HVAC, EMT, FIRE, LEN		NA	
		standard)	89.3%	89.0%	-0.3%	90.0%	92.1%	+2.8%	<b>†</b>
		each category)	Student Satisfaction: Respect for diversity, ability to think critically and to solve problems, and strong personal management skills. Usefulness: Ability to think critically and to solve problems, strong personal mgmt. skills, and respect for diversity.	Student Satisfaction: Respect for diversity, ability to think critically and to solve problems, and strong personal management skills. Usefuness: Ability to think critically and to solve problems, effective oral and written communication, and respect for diversity.	Student Satisfaction: Unchanged Usefulness: Effective oral and written communicatio n replaced strong personal management skills (minor difference in average ratings)	Student Satisfaction: Respect for diversity, ability to think critically and to solve problems, and strong personal management skills. Usefulness: Ability to think critically and to solve problems, effective oral and written communication, and respect for diversity.	Student Satisfaction: Respect for diversity, ability to think critically and		•••

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### FY 2013-14

## 2013-14 Institutional Programs/ Plans

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Caring and Respect Integrity Excellence and Quality Humor and Well-Being Teamwork and Stewardship	Helping Students Succeed Sustainability Employee well-being Our communities Excellence-innovation-change

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	Strategic Initiative 2 Improve the quality of education (cont.)	Goal 2: To provide support services and courses that assist students in achieving academic success								
		1. Developmental Enrollment	(Fall 2011)	(Fall 2012)			(Fall 2013)			
2		a. Entering cohort b. Percent of total	2,852	2,801	+51		2,699	-5.4%	<b>.</b>	
		entering cohort requiring (via testing) developmental	49.0%	51.0%	+2.0%		54.7%	+5.7%	<b>•</b>	
Execution		2. Developmental Completing Same Subject Coursework (2 yrs) (CCA) a. Percent completing	(2009/10)	(2010/11)			(20011/12)			
		remedial and college-level in same subject within 2 yrs	17.9%	18.4%	+0.5%		19.2%	+1.3%	<b></b>	

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Strategic Initiative 3 Recruit and retain faculty and staff	Goal 1: Provide efficient and comprehensive development programs and services to the college community 1. Employee Strengths Development a. Employees assessed - FT - PT 2. Development and Training a. Faculty/Staff b. Public Safety c. IT	100% 30.0% 3,669 130 15	100% 15.0% 1,503 94 26	0.0% +15.0% -2,166 -36 +11		100% 28.0% 3,672 182 7	0.0% -2.0% +40.0% -53.3%	<b>•</b> •	

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Strategic Initiative 4 Enhance and Improve local impact and social embeddedness	<ul><li>development activities</li><li>1. Career Academies</li><li>a. Progress to date (employment rate)</li></ul>	91.4%	91.9%	+0.5%		95.0%	+3.6%	•
	<ol> <li>Globalization         <ol> <li>International             relationships by program</li> <li>Urban Strategy                 <ol> <li>Progress to date</li> </ol> </li> </ol></li> <li>High Throughput</li> </ol>	2	2	0		2 Under Development	0.0%	
	Screening a. Gross Revenues Goal 2: Increase support of the Kalamazoo Valley Museum 1. No. of visitors to	\$312,655	\$529,000	+\$216,345		\$323,108	+3.3%	*
	Museum a. Number of total visitors	115,585	117,158	+1,573		116,347	+0.6%	+
	<ol> <li>On-line presence         <ol> <li>No. of website hits</li> </ol> </li> </ol>	289,136	316,872	+27,736		301,842	+4.4%	*

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