AS A COMPREHENSIVE DENTAL HYGIENE CARE CLIENT, YOU HAVE THE RIGHT TO:

1. Have care provided by a student dental hygienists under the supervision of an attending instructor every time you receive dental hygiene treatment.

2. Receive treatment without discrimination as to race, color, religion, sex, national origin, disability, sexual orientation, source of payment, or a history of communicable disease. A decision to isolate or exclude a client shall be made only in accordance with Board Police BP-075. (Available upon request.)


4. Request complete and current information about your oral health condition.

5. Informed consent regarding all dental hygiene treatment planned for you, including recommended treatment, alternate treatment, options to refuse treatment and the risks of no treatment.


7. Expect all people involved in your care to use appropriate infection controls.

8. Emergency care in a timely manner.

9. Discuss issues involving your account.

10. Obtain a copy of your dental hygiene record for which the clinic can charge a reasonable fee.

11. To know students are taught to lab competency on the following procedures: suture removal, placement and removal of temporary sedative dressings.

CLIENT RESPONSIBILITIES:

1. Give honest and complete answers to appropriate questions.

2. Be considerate of, cooperative with, and respectful to your assigned dental hygiene student, attending instructors, and staff. Inappropriate behaviors such as rudeness, harassment of any kind, misconduct, and lack of cooperation will not be tolerated.

3. Be prompt for appointments and stay for the entire appointment time. We expect 24-hour notice of cancellation.

4. Clients who “no show” an appointment 3 times may be dismissed as a client.

5. Pay for services.

6. Follow through on mutually agreed treatment, referrals and home care instructions.

I have read and understand my rights and responsibilities as a client at Kalamazoo Valley Community College Dental Hygiene Department.