BOMB THREAT RECORD + CHECKLIST Time Caller Hung Up: __ Phone Number Where Call/Threat Was Received: **QUESTIONS TO ASK?** Where is the bomb located? (Building, Floor, Room, etc.) When will it go off?__ What does it look like? What kind of bomb is it? What will make it explode? Who placed the bomb? What is your name? Why was the bomb placed?_ **EXACT WORDS OF THREAT** INFORMATION ABOUT THE CALLER Where is caller located? ___ Male Female Accent: ___ Is voice familiar? If so, who does it sound like? Background Noise: Street Noises Airport Noises Office Noises PA System Clear Static Conversation Music Motor Other Caller's Voice: Angry Calm Coughing Crying Deep Breathing Disguised Excited Laughter Lisp Loud Nasal Normal Rapid Raspy Slow Slurred Soft Stutter Other Incoherent Message Read Profane Threat Language: Taped Irrational ☐ Well-Spoken Other **PERSON TAKING CALL** Phone Agency

EMERGENCY REFERENCE GUIDE

Department of Public Safety KalamazooVALLEY Community college

Reference Guide

☐ Call Public Safety 488.4575 by picking up a red (interior)

or blue (exterior) phone.

EMERGENCY RESPONSE GUIDELINES



members of other students or affected individuals.

☐ Evaluate the program effectiveness 2 weeks after the crisis and revise as needed.

community college

EMERGENCY ACTIVE HAZARDOUS MEDICAL **ELEVATOR BOMB THREAT SEVERE WEATHER** FAILURE **SHOOTING INCIDENT** LOCKDOWN MATERIAL INCIDENT **EMERGENCY** A hostile intruder and violent **Active Shooting incident check list:** If you receive a bomb threat If you discover a Hazardous If you discover a medical emergency If you become trapped or hear of If you are notified serious weather is attack situations have emerged as follow the checklist: someone trapped in an elevator Material incident follow the follow the check list: approaching, follow the checklist: serious threats. In these situations, ☐ Report your specific location, building checklist: follow the check list: ☐ Call Public Safety 488.4575 to respond **TORNADO WARNING** name, and office room number to a lockdown of facilities may be ☐ If you receive a bomb threat, remain ☐ Any spill of hazardous substance shall ☐ If you become trapped in an Public Safety will issue notification if a and assist with the medical problem. Public Safety 488.4575 by picking up necessary to protect the calm. Keep the person talking as long be reported to Public Safety 488.4575, elevator, use the emergency phone severe weather/tornado warning is campus population. a red (interior) or blue (exterior) phone. as possible. by picking up a red (interior) or blue to communicate to Public Safety ☐ Call 9911 from any college phone issued by the National Weather Service (exterior) phone. ☐ Immediately notify Kalamazoo Valley Department, If you have cell phone if it is potentially life threatening or for the immediate area. \square Number of people at your specific ☐ Get as much information as possible. Public Safety by picking up a red call Public Safety 488.4575 by picking up a red (interior) or blue location, injuries numbers, and types Ask specific questions as indicated on ☐ Public Safety will notify the proper (interior) or blue (exterior) phone. (exterior) phone. ☐ Secure area, lock fire files, of injuries to Public Safety 488.4575 the bomb threat checklist. agency for follow up. ☐ When you contact Public Safety, secure doors. advise them the name of the building, ☐ Notify persons in the area of an \square Do not move the person unless he or Assailants - location, number of \square Do not hang up the phone. Use ☐ Notify persons of the protective location within the building, where **Emergency Lockdown situation** she is in danger. \square Go directly to designated emergency suspects, race, gender, clothing another phone to call Public Safety actions they are to take. the elevator car is stopped, and if a shelter location; take personal description, physical features, type 488.4575 by picking up a red (interior) medical emergency exists. ☐ Direct people to a safe and secure ☐ Render first aid if qualified. belongings. All shelters are marked of weapons (long gun or hand gun), or blue (exterior) phone. ☐ Check work areas to ensure that area in close proximity to their on evacuation maps and yellow signs backpack, shooter's identity if known. everyone has received instructions. \square If the phone in the elevator does not current location. ☐ Wear protective gloves and avoid below room number. ☐ Do not use cell phones or two way work, push the alarm button until you contact with potentially infectious ☐ Lock and barricade doors, turn radios as these may set off bombs. ☐ Ensure that non duplicated vital ☐ Secure doors to work areas and or hear help is on the way. ☐ Area leaders and Public Safety will bodily fluids. off lights, close blinds, block records located within the unit are classrooms in assigned areas of assist in directing all students and windows, and turn off radios and ☐ Public Safety will determine if an preserved. ☐ Remain calm, and try to calm others. responsibility. ☐ If you are exposed to bodily fluids, visitors to nearest emergency shelters. computer monitors. evacuation will be conducted. notify Public Safety personnel. ☐ Coordinate unit shut down procedures ☐ DO NOT attempt to exit the car unless ☐ Follow all directions from Public ☐ Public Safety will activate the ☐ Keep occupants calm, quiet, and ☐ Under no circumstances should an as necessary. Safety Command Personnel. This is a directed to and assisted by Public emergency alarm giving weather out of sight. untrained faculty or staff member serious situation; following direction Safety personnel. instructions to all occupants in the attempt to locate or move a suspicious ☐ If protective sheltering is quickly is important. ☐ Keep yourself out of sight, and take device or package. recommended by Public Safety, direct ☐ DO NOT try to force open the adequate cover protection (behind personnel to close all windows and elevator door. ☐ Maintain lockdown status until ☐ If major power outage occurs, stay walls, desks, filing cabinets). doors and to remain indoors until it is notified by appropriate Public calm. Remain in shelter area until **FIRE + EXPLOSION** safe to go outside. **CRIME IN PROGRESS** ☐ DO NOT try to exit the elevator Safety authority that the emergency further instructions from Public Safety. ☐ Silence all cell phones. condition no longer exists. through the service hatch. If evacuation is recommended, direct If you discover a fire or explosion If you discover a crime in progress, ☐ Wait in shelter area for "All Clear" signal ☐ Do not leave any secured or unsecured persons to the nearest exit and safely ☐ Inspect work area for damage ☐ Elevators have mechanical safety follow the checklist: follow the checklist: over the Emergency Alarm System. areas unless directed by Public Safety. away from the building past the green from the violence as necessary as brakes that will operate in all situations Public Safety will lead all evacuation. \square Do not attempt to apprehend or striped light poles. even during power failure. conditions permit. ☐ SEVERE WINTER WEATHER interfere with a crime in progress towards nearest exit. Notify personnel of their early dismissal ☐ All rescue attempts will be coordinated except in self defense. When reporting be as specific as ☐ Coordinate with Public Safety start up due to the weather conditions. by Public Safety. ☐ Call Public Safety 488.4575 if possible possible about the nature of the procedures as necessary. by picking up a red (interior) or blue material. ☐ Be a good witness, and try to get a ☐ Check work areas to ensure everyone ☐ Public Safety will notify everyone detailed description of the suspect. (exterior) phone. ☐ How much spilled. has evacuated. when the incident is over and ☐ If there are injuries, how manv. coordinate all evacuation, medical ☐ Secure your area, lock fire files, and ☐ If a vehicle is used, try to get a detailed ☐ Location of incident and injuries. ☐ Public Safety will maintain traffic and care, and follow up investigations. close windows and doors. description of the vehicle. access control as necessary. ☐ After Public Safety gives the order. ☐ Evacuate the building at the nearest ☐ Call Public Safety as soon as possible coordinate unit start up procedures as **EVACUATION MEANS** exit, and take all personal belongings. with all the information 488.4575 **CRISIS RESPONSE TEAM / CRT** necessary. Exit the building and go past the light by picking up a red (interior) or blue poles with the green stripe or 100' (exterior) phone. ☐ This team can be activated when needed for in house crisis response. ☐ Immediately exit the building with your personal belongings, close doors, away from the building. ☐ Following a sudden tragedy or loss of life, follow the CRT checklist. evacuate in groups, with your group provide assistance for those with physical ☐ Render first aid if qualified to any ☐ Consult and coordinate all interventions following tragedy. disabilities, and do not use elevators. ☐ Wait for "All Clear" signal over the injured victims. ☐ Assist in the ID of at risk students or other individuals. Emergency Response Team. Provide assessment and crisis intervention. ☐ Leave in a safe, orderly manner and move away from the building at least 100′ Remain on the scene until contact is ☐ Provide post event evaluation. or behind light poles in parking lots with green stripes on them. made with a Public Safety officer. ☐ Call outside resources as needed. Prepare communication about incident. ☐ Do not go back into the building for any reason until the order has been given \square If you are notified of an emergency, ☐ Site Administrator will be student relations coordinator and head of the CRT Team. to return. cooperate with Public Safety and ☐ Arrange for group and one on one intervention. evacuate as requested. ☐ Provide small group or individual meetings for concerned parents and family and